



CRMT CORE COURSE

COURSE INCLUSIVES

CRM trainer manual (edition 2)

Brand-new, comprehensive and innovative contents in the industry. 380 pages and 14 chapters full of exercises and eye-opening contents.

Complete lesson plans and student handouts

Ready to print and easy to use.

Link to Dropbox to download digitally

Manual, handouts and PowerPoints.

EASA, FAA and ICAO compliant certification

Numerous group exercises designed by NaviMinds

Non-inclusive exercises can be purchased at a discounted fee as a delegate on a NaviMinds course.

Training facility in the heart of Copenhagen

Our training facility is conveniently situated in the heart of Copenhagen. Our central location ensures easy access to/from Copenhagen Airport and to explore everything our beautiful capital offers.

Lunch and refreshments

We ensure you can indulge in a delicious lunch, freshly brewed teas and coffee, fresh fruit, chocolate and other delicacies throughout course days.

5 DAY PROGRAMME

DAY 1

Welcome to NaviMinds; Human Factors in aviation – background and history; how humans learn most effectively; CRM models through history; communication and effective listening (group exercise); attitudes and behaviours; shared situational awareness

DAY 2

Human error; student presentations and feedback; resilience development and mental flexibility; senses, multitasking and workload management; facilitation vs instruction

DAY 3

CRM principles and Human Factors in aviation; case studies; leadership, delegation and synergy; facilitator responses and questioning techniques; communication and coordination between all team members; surprise and startle

DAY 4

Interactive group exercise; automation, monitoring and intervention; case study, role plays; situational awareness and stress management; fatigue and vigilance

DAY 5

Final presentations and feedback; passenger human factors and passenger stress; conflict management and medical factors; reporting; threat and error management; information acquisition and processing; workload management; FRAMEWORK group exercise; SOPs; cultural differences; Certification and course dispersal



Innovative CRM training

When you enrol in a training course at NaviMinds, expect to engage in a fun and captivating learning experience that encourages active participation. Our approach revolves around the exploration of teamwork and individuality.

We incorporate a range of group exercises and eye-opening activities exclusive to our courses, encouraging you to challenge your pre-existing beliefs and gain deeper self-awareness.



Plug'n'play lesson plans

When you sign up for NaviMinds CRMT Core Course, you'll get access to 14 complete lesson plans that are ready to use immediately after finishing the course.

Each lesson plan is designed to be a "plug-and-play" tool that will allow you to start training your team right away.

In addition, each lesson plan comes with detailed trainer notes to help you feel confident as you guide your students through the material.

With these lesson plans, you'll be able to provide a thorough CRM training course for your team without spending hours preparing.



Comprehensive trainer manual

Our manual is the ultimate guide for conducting crew resource management training.

It features real-life incidents, accidents, statistics and insights that will provide you with a well-rounded understanding of CRM.

In addition, the manual explores various theories and models related to these topics to assist you in facilitating the subject matters.

With this resource, you have everything you need to conduct CRM training that is both effective and impactful.



EASA, FAA, CAA, ICAO compliant

We stay compliant.

***"(i) The operational experience of the flight crew CRM trainer as a flight crew member;
(ii) Whether this experience as a flight crew member or a former flight crew member covers the aircraft category, the aircraft generation and the form of operations, as relevant to the operator."***

**- EASA
AMC2.ORO.FC.146**

We ensure these qualifications are met to make it easy for you to stay compliant. Certified and experienced former or current flight crew members are "lead" trainers on all our CRMT courses.

